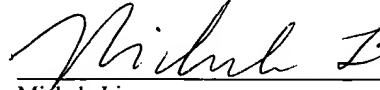




CERTIFICATE OF MAIL

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to the Commissioner for Patents and Trademarks, Washington, D.C. 20231, on October 4, 2001.

  
Michele Liu

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Date: October 4, 2001

Gregory GARDNER et al.

Serial No.: 09/742,848

Group Art Unit: 2166

Filed: December 20, 2000

Examiner: To Be Assigned

For: IMPLEMENTATION OF A SUPPLY-BASED MANAGEMENT  
SYSTEM IN A NETWORK ENVIRONMENT

Office of Petitions  
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DEPUTY A/C PATENTS

**DECLARATION UNDER 37 C.F.R. 1.47**  
**PROOF OF INVENTOR REFUSAL TO SIGN**


Sir:

1. I am Grace Alicea, and I have been employed at Sawyer Law Group as an Administrative Assistant since August 6, 2001.
2. On or around August 31, 2001, I telephoned Ms. Bharti Agrawal and confirmed her address to be 4319 Silva Avenue, Palo Alto, CA 94306. On the same day, I information Jinny Nguyen of Ms. Agrawal's confirmed address.

3. On September 12, 2001, the documents sent to Ms. Agrawal was returned indicating an invalid address.
4. On or about September 12, 2001, I contacted Federal Express to request a confirmation of attempted delivery.
5. On September 17, 2001, I received a facsimile from Federal Express by Ms. Alicea confirming that the delivery of the documents sent to Ms. Agrawal was attempted three times. I gave the letter to Ms. Nguyen. The September 17, 2001 facsimile from Federal Express confirming three attempted deliveries is attached to the Declaration of M. Liu as Exhibit C.

I declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

10.4.01  
Date

  
\_\_\_\_\_  
Grace Alicea